

## LIBRARY SURVEY

The Tivoli Free Library is conducting this survey in order to better serve the Village of Tivoli and the surrounding community. We appreciate your input.

How do you use the Library? (Check all that apply)

- Check out books (children, teen, adult)
- Check out DVDs
- Check out audio books
- Use computers
- Make photocopies
- Print from computers
- Read magazines/newspapers/books
- Attend programs (children, teen, adult)
- Download e-books, audiobooks and magazines (from home or at the library)
- Research/schoolwork/business
- Put items on hold from home for pickup at the Library
- Use the WiFi
- Check out Olana museum pass
- Other (please specify) \_\_\_\_\_

Do you find the staff at the Tivoli Free Library polite, friendly and helpful?

- Yes, always
- No, never
- Sometimes (please tell us what types of problems you have had with the staff:  
\_\_\_\_\_

How do you hear about programs at the library? (Check all that apply)

- Facebook
- Twitter
- Instagram
- Newspapers (which? \_\_\_\_\_)
- Chronogram
- PANDA-TV
- Radio station (which? \_\_\_\_\_)
- Flyers posted in area libraries (which? \_\_\_\_\_)
- Flyers posted in area towns
- Flyers in the Library
- Flyers posted in Tivoli
- Weekly e-mail from the Library
- Our website homepage
- Our website calendar
- Word-of-mouth
- From Library staff
- Other (please specify) \_\_\_\_\_

If you have visited our website, is it user-friendly and easy to locate what you're looking for?

- Yes
- No (please specify any problems you have had with our website):
- \_\_\_\_\_

In what ways could the website be improved?

What do you like most about visiting the Tivoli Free Library?

Is there anything you dislike at the Library?

What would you like to see more of at the Tivoli Free Library?

Less of?

In your opinion, what should the Library be offering the community that it does not currently offer?

***Thank you very much for your time and honesty, and your continued support of your Library.***